

**POST REPRESENTATION SURVEY
LAW OFFICE OF STEVEN J. BOREL**

RECEIVED DEC 28 2011

How did you find out about Mr. Borel?

Referred by family/friend

Knew him personally

Former client

Yellow Pages - (Which book?) ATT Yellow Pages

Internet - (Which website?) _____

Other _____

Please rate the following services you received as a client of our law office. **Circle the number** that best represents your feelings. **THANK YOU!**

	<u>Very Poor</u>	<u>Poor</u>	<u>Fair</u>	<u>Good</u>	<u>Very Good</u>
How would you rate the job Mr. Borel did in explaining your case and the legal issues to you?	1	2	3	4	5
How would you rate the way you were kept updated on your case as it progressed?	1	2	3	4	5
How would you rate the job Mr. Borel did returning your phone calls?	1	2	3	4	5
Overall, how would you rate Mr. Borel's performance on your case?	1	2	3	4	5
Overall, how would you rate any assistance you received from Mr. Borel's legal assistant?	1	2	3	4	5
What kind of a recommendation would you give our law firm to a friend in the future?	1	2	3	4	5

Please give us any other comments or suggestions you may have which could help us do a better job for our clients in the future. **THANK YOU** for taking the time to complete this survey. Your comments are very important to us.

I was very satisfied with the service I received and the conclusion of my case. Would also like to note Karen, his secretaries for her professionalism. They was both great to work with. I now consider Mr. Borel a good friend.

(Rev. 10/03)

Lawrence [Redacted]