

**POST REPRESENTATION SURVEY
LAW OFFICE OF STEVEN J. BOREL**

How did you find out about Mr. Borel?

- Referred by family/friend
- Knew him personally
- Former client
- Yellow Pages - (Which book?) _____
- Internet - (Which website?) LAbeo, my husband found it.
- Other _____

Please rate the following services you received as a client of our law office. **Circle the number** that best represents your feelings. **THANK YOU!**

| | Very Poor | Poor | Fair | Good | Very Good |
|---|--------------|------|------|------|--------------|
| How would you rate the job Mr. Borel did in explaining your case and the legal issues to you? | 1 | 2 | 3 | 4 | <u>5</u> |
| How would you rate the way you were kept updated on your case as it progressed? | 1 | 2 | 3 | 4 | <u>5</u> |
| How would you rate the job Mr. Borel did returning your phone calls? | 1 | 2 | 3 | 4 | <u>5</u> |
| Overall, how would you rate Mr. Borel's performance on your case? | 1 | 2 | 3 | 4 | <u>5</u> |
| Overall, how would you rate any assistance you received from Mr. Borel's legal assistant? | 1 | 2 | 3 | 4 | <u>5</u> |
| What kind of a recommendation would you give our law firm to a friend in the future? | 1 | 2 | 3 | 4 | <u>5</u> |

Please give us any other comments or suggestions you may have which could help us do a better job for our clients in the future. **THANK YOU** for taking the time to complete this survey. Your comments are very important to us.

I think Mr. Borel did a very good job of keeping in contact with me and helping me so I feel better about the case - his Secretary was also very nice & I appreciate what you've done for me. If I come across anyone that needs a lawyer I will refer them to you. Thanks again

(Rev. 10/03)