POST REPRESENTATION SURVEY LAW OFFICE OF STEVEN J. BOREL

How did you find out about Mr. Borel?					
Referred by family/friend					
Knew him personally					
Former client					
Yellow Pages - (Which book?)					
Internet – (Which website?)					
Other					
Please rate the following services you received as a client of our law office feelings. THANK YOU!	Circl	e the nu	umber t	hat best	represents your
	Very <u>Poor</u>	Poor	Eair	Good	Very Good
How would you rate the job Mr. Borel did in explaining your case and the legal issues to you?	1	2	3	4	⑤
How would you rate the way you were kept updated on your case as it progressed?	1	2	3	4	⑤
How would you rate the job Mr. Borel did returning your phone calls?	1	2	3	4	
Overall, how would you rate Mr. Borel's performance on your case?	1	2	3	4	5
Overall, how would you rate any assistance you received from Mr. Borel's legal assistant?	1	2	3	4	⑤
What kind of a recommendation would you give our law firm to a friend in the future?	1	2	3	4	⑤
Please give us any other comments or suggestions you may have which could help us do a better job for our clients in the future. THANK YOU for taking the time to complete this survey. Your comments are very important to us.					
Pleased with your work.	T	oTal	7	100	10
I will tecommend you	7.	0	n y c	unc	<i>I</i>
KNOW That weeds a Lan	مي د	r·		Λ	1
	eta e		A	, , ,	(Rev. 10/03)