

POST REPRESENTATION SURVEY
LAW OFFICE OF STEVEN J. BOREL

RECEIVED JUL 18 2009

How did you find out about Mr. Borel?

- Referred by family/friend
- Knew him personally
- Former client
- Yellow Pages - (Which book?) yellow book @ Gardner area
- Internet - (Which website?) _____
- Other _____

Please rate the following services you received as a client of our law office. **Circle the number** that best represents your feelings. **THANK YOU!**

	Very Poor	Poor	Fair	Good	Very Good
How would you rate the job Mr. Borel did in explaining your case and the legal issues to you?	1	2	3	4	5
How would you rate the way you were kept updated on your case as it progressed?	1	2	3	4	5
How would you rate the job Mr. Borel did returning your phone calls?	1	2	3	4	5
Overall, how would you rate Mr. Borel's performance on your case?	1	2	3	4	5
Overall, how would you rate any assistance you received from Mr. Borel's legal assistant?	1	2	3	4	5
What kind of a recommendation would you give our law firm to a friend in the future?	1	2	3	4	5

Please give us any other comments or suggestions you may have which could help us do a better job for our clients in the future. **THANK YOU** for taking the time to complete this survey. Your comments are very important to us.

Thank you for all your help and advice. I am glad that the case is closed. I will recommend your office when needed.
Thank you

10/03
[Redacted]